

## Belle Tire Pro Rata Road Hazard Warranty

Effective 6/1/2009

### **To qualify:**

- You must be the original purchaser of the tires.
- You must have purchased the tires from Belle Tire.
- You must present the tire and your original receipt to a Belle Tire location.
- You must be willing to sign the warranty claim form.

### **What is covered? (Included)**

- A Road hazard failure is defined as a tire that becomes unserviceable due to cuts, snags, non-repairable punctures or impact damage.
- This warranty covers Road Hazard failures in Passenger, Light Truck and Performance tires only.
- This warranty is valid for 36 months from the date of purchase.
- This warranty is valid for tires that have 3/32 of tread or more remaining. The tire is considered worn out at 2/32. Tread measurements are always taken across the face of the tire and the lowest measurement is used.
- This warranty provides credit based upon usable tread remaining at the time of the road hazard failure.
- Useable tread is defined as the original tread depth less 2/32 of an inch (tread wear indicators).

### **What is not covered? (excluded)**

Tires damaged or failures due to:

- Vandalism.
- An accident.
- Commercial use.
- Racing.
- Off Road use.
- Irregular or rapid wear.
- Flat spotting from Towing or prolonged parking.
- Worn mechanical components or misalignment.
- Tires transferred from the vehicle they were originally installed on.
- Loss of time, inconvenience, use of vehicle or consequential damage. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply.

### **How to calculate the charge:**

- Measure the remaining tread in three locations across the tread face. Use the lowest reading.
- Obtain the original tread depth by accessing the data in your BT POS system. Alternatively you may measure a new tire in stock (same type and size).
- Consult the Adjustment Treadwear Chart in your BT POS system.
- Find the intersection of Original and remaining tread. This is your percentage worn.

- Multiply this percentage by today's price on the replacement tire. This is the charge to the customer for the tire.
- Additionally, the customer will pay a minimum fee for warranty processing, mounting, balancing. This fee is \$19.99

**What next:**

- Complete the appropriate claim form for the tire.
- Have the consumer sign the form.
- Attach the form to the tire.
- Return the tire to the DC.

**Invoicing:**

- Select item that is being installed.
- Multiply the computer retail price by the percentage worn. That is the amount to bill this tire for.
- Add the \$19.99 for an Installation package.